

Welcome **Have Printed Documents** Survey Liaison Veterans, Novice & Newbees **ZOOM** Your Guide Mute •Vicki Ferrara Video On Ask questions in Chat or Other Resource aloud/unmute Vanessa Hollands •Mary Anne Pallack Please Limit Distractions computer/ phone

2023 Bi-ANNUAL Survey

- 3058 surveys entered
 - 659 did not participate
 - · 2399 participated

Update

- DOJ received Annual report
- Agency reports in process
 - Agency and Statewide



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2019 to 2023 TRENDS 2023-Bl Annual 1030 31.2% 608 25% 675 27.% 595 24.8% SE Services 16.4% 408 16.5% 519 21.7% 528 410 16.9% Individual Employ 26 0.8% 9 .4% 19 .8% Self Employment 21 0.9% 122 3.8% 61 2.5% 56 2.3% 58 2.4% PP Individual Employ 128 4.0% 3.7% 43 1.8% PP Group Employ 7 0.2% 0 !!!!!! 0 0 Facility based Work 2165 90.3% CB Non work 2545 79.1% 1763 72.6% 1869 75.5% 1206 37.5% 17.6% 526 21.9% 428 395 15.9% FB non work 32.9% 510 15.9% 700 28.8% 816 No longer Home based non-wk HB NW only 3.2% 231 9.5% 7.1% collecting .4% Program for the Elderly 1.1% 16 10 NW/ only

Orientation Objectives

- Survey Data
- Receive DRAFT Survey **Documents**
- Understand Role
 - Primary Liaison & Agency Responsibility

- Understand Purpose of the Understand Survey Scope & **Data Collection**
 - Survey Assignment
 - Survey Changes
 - Survey Preparation-Tools
 - Survey ACTIVITY DEFINITIONS. **Questions and Responses**
 - Quality Assurance
 - Data Entry
 - Data Confirmation

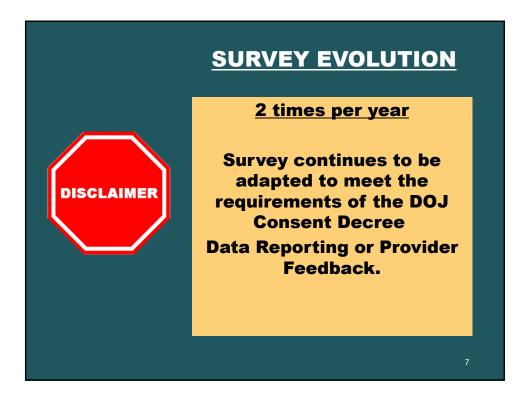
Survey Purpose

- Obtain a snapshot of Employment, Community and Facility based day activity for individuals eligible for BHDDH- DDD Services.
- A Primary data source for the DOJ Consent Decree
- Benchmarking for state
- Tool for program development for providers

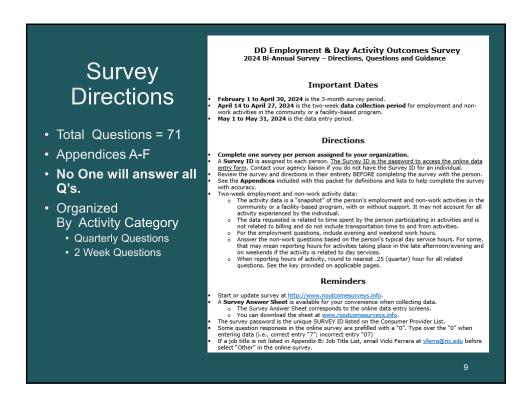
Meet DOJ Criteria-

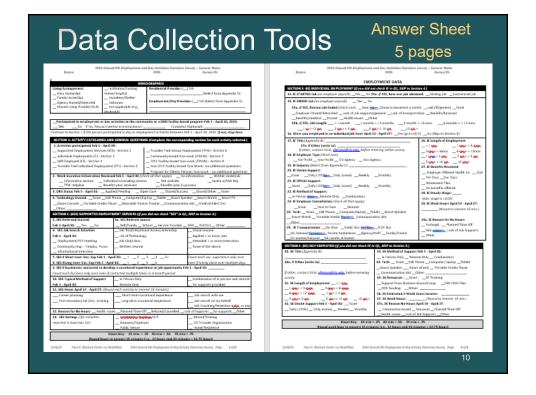
- Target populations
- Services & Supports
- Activities
- DD Redesign Outcomes
- Continue Quality Indicators

Survey Coordinated by the Conversion Institute of the Sherlock Center in cooperation with BHDDH and the DOJ Court Monitor

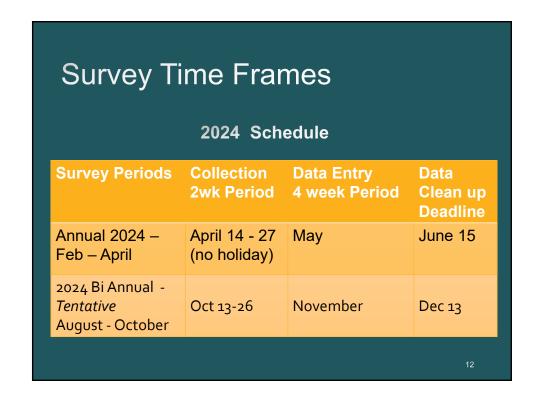


Packet & Materials PACKET DRAFT Orientation Power Point Survey Directions & Appendices Answer Sheet O 2 week Data Tracking Form MATERIALS Forthcoming Final Instructions Survey Answer Sheet Data Collection Sheet Survey Liaison List





Data Collection To	OOIS 2 Week Data Collection 4 pages			
2004 84-ferward EO Employement and Day Activities Outcome Survey = 2 Wieels Data Callection Total Planne: MRADYMENT DATA	2008 88-decreal DD Engloyment and Day Act-biffes Outcome Survey - 2 Week Data Callection Wood Names Survey - 2 Week Data Callection Wood Names Survey - 2 Week Data Callection Wood Names - NO-WOODE ACTIVITY DATA Round delig activity time and 2-week totals in the newest Englished Section 2 (2015) Q11. Supported Englished Section - 2 (2015) Q12. Supported Englished Section - 2 (2015) Q13. Supported Englished Section - 2 (2015) Q14. Supported Englished Section - 2 (2015) Q15. Supported Englished Section - 2 (2015) Q16. Supported Englished Section - 2 (2015) Q17. Supported Englished Section - 2 (2015) Q18. Supported Englished Section - 2 (2015) Q19. Supported Englished Section - 2 (2015) Q20. Supported Englished Section - 2 (
Week 1 - April 12				
Title (1201 & 3 Ma):	See pages 3.6.4 DOO HACHITY-MARID NOW-WORK HOURS (Section II) QOD FRINK Now-More Marris Assard Intol for the monther? Scribbashes Versit North Marris Marris Assard Intol for the monther? Scribbashes Versit North Marris Mar			
The (QSL A Stage)				
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Surveys FAQ

Is the NCI Survey and the DD Survey the same thing?

NO- 2 different surveys REQUIRED by the DOJ

Do we need to report on everyone that receives service?
YES-All BHDDH Consumers, EVEN NEW PEOPLE

Qualified Consumer?

BHDDH-DDD funded consumer started services with your Organization at any time during the quarter.

<u>Two Agencies or Agency/Self Directed Support (SDS)-</u> What should happen?

The Entity responsible for reporting data obtains information from other agency/SDS. Communicate in expectations.

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Primary Liaison Responsibility

Important to collect data from Shared Consumers:

- -Other Provider
- -Self Directed

- 1. Agency Lead for Survey Completion
- 2. Contact for Agency Staff & Sherlock Center
- Determine Method for Data Collection and Data Entry
 - A. Train Your Staff.
 - a) Provide and Review Survey Directions
 - b) Review Question meaning and responses
 - c) Set expectation for accuracy & meet deadlines
 - B. Quality Control
 - a) Review prior to data entry;
 - b) Contact Vicki w/ Job Title OTHER and questions
- 4. FINISH ON TIME!

Shared Consumers – GET/SHARE DATA

- Communicate and OBTAIN Information from organization and/or SDS
- Determine A Plan/Method to share data & deadline.

Survey Assignment

Consumer ID List

- Started From Changes provided to SC last survey
- Agencies will Remove and add New
- Confirm Return by Fax or Secure/Encrypted email/ Docs Password

Survey ID-AZ1234

- Consumer Initials &
- Unique ID#
- Used for Online Survey Login

Confidentiality

- Data Collection
- Data Entry
- Reporting Discrepancies

NEW Consumer DURING THE SURVEY QUARTER

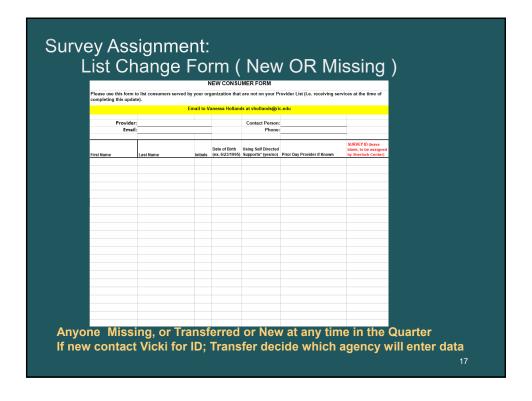
Transferred:

Decide with original agency who will enter data for this quarter.

NEW: Contact Vicki for an Agency code

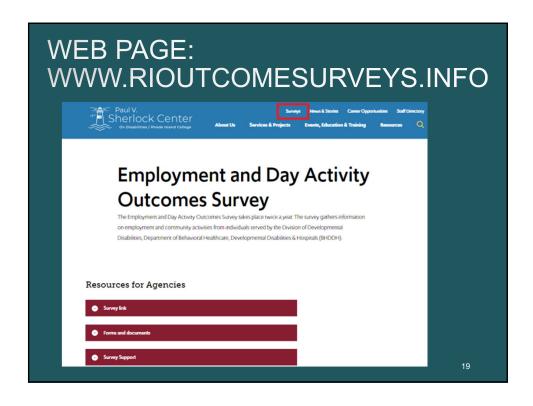
15

Survey Assignment: Due by March 28 List Change Form (New OR Missing) 2024 Annual DD Employment and Day Service Outcome Survey **Provider Consumer List - REVIEW** ACTION BASED ENTERPRISES INC. Count: 53 This list includes individuals receiving employment and/or day services from your agency. In the case that an individual is supported by more than one agency, your agency is identified as the lead agency for purposes of the survey. 1. In the last column, check the box if the individual should be removed from your list. Provide a reason to help us to reassign the survey (e.g., changed provider, self-directed only, deceased). Write in the current provider and/or BHDDH 2. Submit a "New Consumer Form" (available at www.rioutcomesurvey.info) to identify individuals currently receiving employment and/or day services from your agency that you want added to your list. DOB Self- Target Check to Reason for Change Survey ID Name Directed Pop Mbr Remove Write-in current DDO or DDD from List Caseworker if known AA8777 Yes MB8769 Death **Self Directed Services Only Moved out of State Declined Services Provide BHDDH Social Worker Name** if known **Transferred to Another Agency** provide New Agency Name



Common Issues Quality Data Entry

- ➤ Online Survey Password is the Consumer Survey ID
- > SES Job Coaching Voc Experiences or Ind Employment
- Leaving the "0" in a number response "07" Correct is 7
- Providing Hours vs Count
- > Starting a survey then entering a different Survey ID
- Not "Submitting" the survey remains Partial
- > Entering Other Job Title without contacting Vicki first



SURVEY CHANGES DD EMPLOYMENT & DAY ACTIVITY (COMMUNITY AND FACILITY BASED) Added response to Tech questions: SMARTTV Revised Self-Employment – Income to ANNUAL Income Added Questions to CBNW Activity exploring Inclusion and Integration Appendix F Clarified Who are people participating with Added Number of Activities per Activity area

ACTIVITY Categories Each Section has related Questions Select Category based on individual consumer

1. In which of the following activities did you participate between February 1 to April 30, 2024? Check all that apply, whether or not you have hours to report for the two-week data period of April 14 to April 27, 2024.

SEE APPENDIX A - ACTIVITY DEFINITIONS

- __ Supported Employment Services (Complete Section 2)
- __ Individual Employment (Employer Payroll) (Complete Section 3)
- __ Self-Employed (Complete Section 4)
- __ Provider Paid Individual Employment (Complete Section 5)
- Provider Paid Group Employment (Complete Section 6)
- __ Community-based Non-Work Activity (Complete Section 7)
- __ Facility-Based Non-Work Activity- DDD provider (Complete Section 8)
- __ Non-DDD Facility Based Activity (Medicaid funded) (no additional data collected for this activity)
- __ Elder Program Non-Work Activity (no additional data collected for this activity)

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Survey Reminders: 3 ACTIVITY CATEGORIES Recording Differently

3 ACTIVITY CATEGORIES Recording Differently
For those that DO NOT participate in any
Employment OR Day Activity (Community Based or Facility Based) as
defined by the Survey.

Prior SURVEY Category	NEW RESPONSE Did you participate in Employment and Day Activity:
NON DDD Facility Based nonwork- Generations Living Well, Etc.	NO Reason: Attending a Medicaid funded day program
Home Based Non Work Activity	NO Reason: In-home Support Only (activities of daily living)
Elder Program Non Work Activity (is still an activity category if also participating in employment and day activity)	NO Reason: Attending Elder program Only

ACTIVITY Category in a Quarter

Select ACTIVITY if the person in considered:

- Participating in the Activity as defined in activity definitions (Appendix A)
- Whether or not they have hours to report in the 2week period.
- Only include a person if they are expected to return to the activity category
 - Ex. No longer participating in FBNW, only doing CBNW going forward. Select CBNW
 - Reason NO Hours Pandemic response removed

Determining ACTIVITY Category Consider.....

What is the purpose of the Activity? Is it

- Acquire information OR skill OR an activity to support
- Choosing, Getting or Keeping a Integrated JobSkill of Independent living
- Social Recreation etc.
- Working- earning wages
- Personal Enrichment

Where is the activity happening?

• In Community at Agency Facility, Person's Home, Workplace

What is the level of Integration?

- Integrated= Mostly people with out disability or
- Segregated= Mostly people with disability

ACTIVITY Categories Each Section has related Questions Select Category based on individual consumer Section 1: Activity Categories and General Questions 1. In which of the following activities did you participate between February 1 to April 30, 2024? Check all that apply, whether or not you have hours to report for the two-week data period of April 14 to SEE APPENDIX A - ACTIVITY DEFINITIONS Supported Employment Services (Complete Section 2) Individual Employment (Employer Payroll) (Complete Section 3) Self-Employed (Complete Section 4) Provider Paid Individual Employment (Complete Section 5) Provider Paid Group Employment (Complete Section 6) Community-based Non-Work Activity (Complete Section 7) Facility-Based Non-Work Activity- DDD provider (Complete Section 8) Non-DDD Facility Based Activity (Medicaid funded) (no additional data collected for this activity) Elder Program Non-Work Activity (no additional data collected for this activity) The following activity only included if also participating in 1 or more employment or day activity. - NON DDD Facility based Non- Work Activity- Generations, etc. - Elder Services

ACTIVITY Category Definitions

Supported Employment Services

SELECT WHEN..... Integrated <u>Individual</u> Employment/ self employment is the focus.

Participated/enrolled to

CHOOSE, GET, KEEP and/or CHANGE a JOB

Includes activities:

- Vocational Counseling Individual Integrated employment
- Developing a Career /Vocational Profile
- · Assessments Skills/Preferences, Employment focused PCP meeting
- Community Discovery/Mapping- for employment
- Skills Training for an Occupation
- Job Exploration Info Interview, job shadow, workplace experiences, etc.
- Job Search/Interviewing identifying potential employers, business outreach/engagement; job interview
- Job Retention supports short-term & long-term; on site or offsite
- · Career change/Advancement counseling/support

Activity Category Definitions

Supported Employment

ONE or more of below:

- Official Referral form to your agencies SE/Vocational services
- Referral accepted by ORS
- Participates in planned SE activity: discovery/vocational exploration activity; actively job seeking – business outreach, job applications; receiving on/offsite job support

NOT

Just in ISP and/or Career
Development Plan (CDP)
Prevocational/Readiness
Discovery/Interest Clubs
Hobby Groups

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Activity Category Definitions

Individual Employment

- Community-based
- · Individual job
- Hired onto the Employer's payroll
- With or without job supports
- (Include people in retention support)

Employer's Payroll

- Panera Bread- food preparation worker
- Town of NK Recreation Worker
- Miriam Hospital-Equipment Technician
- Buttons And Bows-Childcare Worker

Not Employment

Barter Under the Table Work Without \$ (volunteering)
Paid Situational Assessment/Work Trial

Activity Category Definitions Self Employment

Self-employment

- Business/micro enterprise is controlled and owned by the individual
- 100% of income to individual and earn \$400 annual min.
- Guided by a business plan;
- Expect to report earnings
 Taxes and Entitlements

Self- employment would **NOT** include a business that is owned or operated by an organization or provider; or an individual's hobby a chore or a favor that results in receipt of payment.

Self Employed

- Consultant/Instructor
- Own a Kiosk/Shop
- Online Business
- Provide a Service (beyond a hobby)
 - DJ, Delivery, Artist, Digital Photos, Animal Caretaker
- Micro Business Eggs Jewelry

NOT Self-Employment

- If agency providing paycheck
- Favor for a neighbors recycle bin
- Picking up cans for pocket \$
- Occasional payment for a craft or activity

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Activity Category Definition

Provider Paid Employment

- DD provider or organization/business/establishment with mission to employment people with disabilities.
- Paid by provider agency or provider sub-contactor
 - NISH/Ability One Contract
 - · Agency owned/operated business
 - Affirmative Business

Examples: Store, Café, Shredding, Theater, Laundry, Printing, Day Care Service, Cart, etc.

Individual

- Integrated Setting
- Typical work environment
 - Provider payroll

Group

- Community Integrated Job
- 2 or more people
- Enclave mobile work crew

Examples:

Landscaping Crew Window Washing Janitorial Crew Temp Workers Nursery/Flower Shop Navy Base

Activity Category Definition

Community-Based Non-Work Activity

Enrolled and/or Participating in non-work services or activities that take place in a community setting in person or remotely.

- Outside of a person's home/yard/driveway and/or DD agency facility
- Where most people do not have a disability and
- The activity does not involve paid employment.
- This activity is often referred to as Community Integration or Community Participation.
- Community Activity that occurs as part of a Day or Residential Program record as CBNWgroup- bowling, library, etc.
- Remote examples Library hosted Zoom Book Club, Yoga studio host a zoom class.

Examples:

- Arts and Leisure
- Fitness
- Education Training
- Soft skills related to employment and vocational • Volunteering. awareness
- ADL skills and/or

Activity Category Definition

DDD Facility-Based Non-Work Activity

- Enrolled and/or Participating in Non-Work Services or Activities that take place in a provider facility setting. (Agency Day Program, Group Home, or individual's home in participating remotely in Facility based Day Activity .)
- Majority of participants have a disability, and the activity does not involve paid employment.
- Continuous supports and supervision are provided to all participants with disabilities.
- This category often occurs in facilities referred to as <u>Day Activity Day</u> Habilitation or Day Program
- Remote FBNW hosted ex: Zoom Movement class; Zoom Topical group

These activities include but are not limited to one or more:

- Vocational preparation;
- Groups / Clubs
- activities of daily living
- Social Recreation
- Professional Therapies (e.g. - Psychosocial skills development occupational physical and speech therapies).

ACTIVITY Category in a Quarter

FBNW Definition Revised

- Choose FBNW Activity
 - Select if on the agency census for FBNW
 - Participating in person or remotely
- Facility Based Non-Work Location segregated (typically consumer and support staff)
 - · agency day program facility or
 - · residential group home
 - or individual's home if participating in FBNW run activity remotely.

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Activity Category Definition

Program for the Elderly Non-work

- Enrolled in or Participating in non-work services or activities specifically designed for elderly.
- Primary focus of this service includes but is not limited to leisure recreation or other non-vocational activities.
- Elders with disabilities may be integrated with elders who do not have disabilities.
- Occasionally person with disability is not elderly.

Ex: Community Senior Center Community Senior Program DD Senior/Elder Program Adult day program Non DD

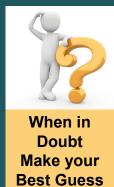
Activity Example					
Scenario	Activity	Activity Category			
Maurice- Medically compromised; Does not leave the house except for medical appointment	At home & Medical Appointments	No – Did not participate in Employment of Day Activity Reason Solely Community Support Funding			
Destiny – Attends Generations M,W,F 9-3; T,Th attends agency FBNW Remote; M-F receives in home supports for self-care	Attend remote groups by FBNW Attending Generations In home support	FBNW Do not collect Do Not collect			
Kelvin- Health Concerns; Receives in home support Daily	Home activity	No – Did not participate in Employment or Day supports Reason: Pandemic related			
		35			

Activity Example Activity Category Cameron has a PT job T,W,S- 9-noon PT Job ΙE at Ace Manufacturing; He has job Attends Agency Day **FBNW** coach support and exploring Program in person changing jobs. and remote from • He receives in home support to learn home cooking, cleaning and money management skills Th for 3 hours (1 Day program goes to CBNW hour go to grocery store or other the Mall; Library errands) In home support – N/A • Friday- he attends an Agency cooking, budgeting, Day program 9-3, sometimes they other ADL leave the day program to go to the library, bowling or go to the mall. (Some times he Grocery store, bank, **CBNW CBNW** Volunteers attends Remotely) · He also volunteers on Monday's Job Coaching and SE Services without support planning for new job

Activity Example Category Jaden- Wants a job and employment staff are facilitating Career Exploration SES exploration assessment activities; Cooking @ Group **FBNW** Attends a cooking skills group Home weekly at a group home. Volunteers - M **CBNW** Volunteers Monday 3 hours for Volunteers -Su 1. No Category- Do not personal enrichment collect, Not survey timeframe Typically M-F Volunteers Sunday at church 2. Or Include SES Discovery Observation

Activity Definitions Questions

- Supported Employment Services
- Individual Employment
- Self-Employment
- Provider Paid Employment Individual
- Provider Paid Employment Group
- Community Based Non-Work Activity
- DDD Facility Based Non-work Activity
- Only if participating in an above activity too
 - Non-DDD Facility Based Activity (Medicaid funded)
 - Elderly Non-work Activity



Survey: Question Review

What you will NEED.....

- Survey Directions
 - Questions (we will walk through each Question)
 - Q and A
 - Appendix
 - Appendix B Job Title (Review, Missing title notify Vicki)
 - Appendix D
 - Data Collection Tools
 - All Questions Answer Sheet
 - 2 Week Data Collection Tool

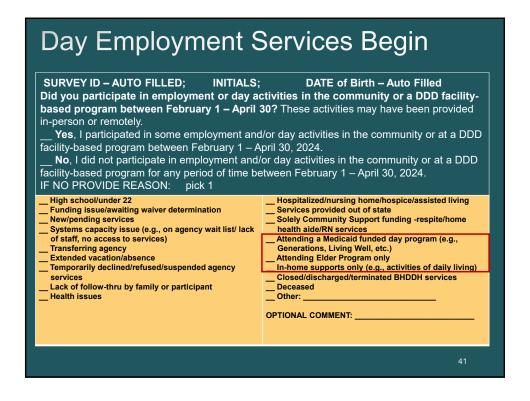
TIP Online Survey
Number responses are prefilled with a "0". Type over the "0" ex. Correct = 7 Incorrect = 07

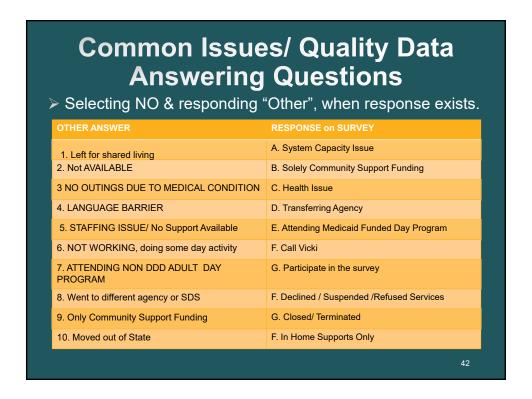
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Survey Begins

Survey ID [Initials (LP) & Unique ID (1234)] - Provided Date of Birth - Provided (Confirm Correct)

- Living Arrangement (choose 1)
 - · Own Home (individual has own residence/apt.)
 - Family Home/Apt. (Lives with Family)
 - Shared Living Arrangement Provider
 - Agency Owned/Operated (group home or apt)
 - Choose RESIDENIAL PROVIDER (List Appendix D)
 - Institution/Nursing Home/Hospital
 - Homeless/Shelter
- Employment / Day Service Provider select all that apply





Survey Question Participation Category — all that apply 1. In which of the following activities did you participate between February 1 – April 30? Check all that apply, whether you have hours to report or not for the two-week data period of April 14 to April 27, 2024. SEE APPENDIX A – ACTIVITY DEFINITIONS Section 1: Activity Categories and General Questions 1. In which of the following activities did you participate between February 1 to April 30, 2024? Check all that apply, whether or not you have hours to report for the two-week data period of April 14 to April 27, 2024. SEE APPENDIX A – ACTIVITY DEFINITIONS Supported Employment Services (Complete Section 2) Individual Employment (Employer Payroll) (Complete Section 3) Self-Employed (Complete Section 4) Provider Paid Individual Employment (Complete Section 5) Provider Paid Individual Employment (Complete Section 5) Provider Paid Individual Employment (Complete Section 6) Enditly Based Non-Work Activity (Complete Section 7) Ealilty-Based Non-Work Activity (Complete Section 8) Non-DD Facility Based Activity (Redical funded) (In a additional data collected for this activity) End of survey for Non DD FB & Elderly Non-Work Only

Section 1: General Questions (QTR) 2. Did you receive information on Social Security Work Incentives between Feb 1 - April 30? Check all that apply. Refers to receiving information to learn how earnings impact SSI SSDI and Health insurance (Medicaid, Medicare, Sherlock Plan.) No information received Spoke with a Social Security Provided written materials Administration Representative SC Overview of WI info; about Work Incentives SSA Working While Disabled brochure; Called Ticket to Work Helpline Benefit Counseling decision making Attended an individual counseling tool; etc. session with a CWIC Attended Work Written benefits plan in process by **CWIC** Incentive information session RIPIN SC Other Written benefits Plan received **Accessed Social Security** from CWIC A CWIC is a Certified Work Administration Website Incentives Benefits Counselor. See APPENDIX E for a list of CWICs. 44

Section 1: General Questions (QTR)			
3. What best describes your status with the Office of Rehabilitation Services (ORS) between February 1 - April 30, 2024? None Applied/Application pending Open Case (new or ongoing) Closed-Success within 3-Month Period Closed-Other within 3-Month Period 4. Which of the following technology devices do you own (e.g., a device that is yours and that you do not need to give back)? Check all that apply.			
Cell Phone Computer or Laptop Tablet (e.g., iPad, Amazon Fire) Smart Speaker (e.g., Amazon Echo or Google Nest) Smart Watch (e.g., Apple, Samsung Galaxy, Fitbit Sense) Smart TV	Game Console (e.g., Xbox, PlayStation, Nintendo) Portable Media Player Wearable Fitness Tracker Communication Aid (e.g., Dynavox) Medical alert device (e.g., Fall Detector) Other: None (I do not own any technology listed)		
	45		

Section 2: (SES) Supported Employment Services Participation in Supported Employment Activity • Requires Data Collection over 2 week period Survey Data TRACKING SHEET 5. Were you referred to or did you start receiving supported employment services between Feb 1 - April 30? 5a. SES Referred / Started: Yes, I was referred to/started SES between Feb 1 - April 30 ___ No, I was enrolled in SES before Feb 1 5a. If yes, who referred you to Supported Employment Services? 5a. SES Referral Source: Self / family School _ Adult Service Provider Office of Rehabilitation Service (ORS) BHDDH Other: _

Section 2: SE Services Activity (SES) 6. Which of the following Job Search Activity did you participate in or complete between February 1 to April 30? Select all that apply __ I participated in an Employment-focused, person-centered planning meeting (not ISP) __ I created a Community Map to help me learn about businesses near me __ I attended an informational interview, job shadow, or tour with an employer __ I completed a job trial, situational assessment, or internship with an employer __ I created a list of technology (e.g., mobile devices, smart speaker, apps, specialty device/communication) that I will use to get or keep a job __ I attended a job club/class (job search or job retention related) __ I created a written resume __ I created a visual resume (pictures or video)

I applied for 1 or more jobs online or in-person
I attended 1 or more job interview/s with an employer

None of the above

Section 2: SE Services			
7. How many short-term vocational experiences (<30 days) did you complete between February 1 - April 30?	SES Number of ST vocational experiences: Response 1 through 5+ Examples: mock interview, job shadowing, brief situational assessment Count each vocational experience only once even if it takes place over multiple days.		
8. How many long-term vocational experiences (>30 days) did you complete between February 1 - April 30?	SES Number of LT vocational experiences: Response 1 through 4 Examples: job trial, situational assessment, internship Count each vocational experience only once even if taking place over multiple days.		
9. How many businesses were contacted on your behalf to develop a vocational experience or job opportunity between February 1 - April 30?	SES Number of Businesses contacted: Count each business only once even if contacted multiple times in the 3-month period.		
	48		

Section 2: SE Services 10. How is Supported Employment Services support typically provided? SES Method of Support: In-Person Only Remote Only Combination of in-person and remote No supports provided

Section 2: SE Services Activity (SES) 11. How many HOURS (if any) did you participate in each of the following supported employment activities from April 14 - April 27? Data Tracking Form (Round to .25) Career Planning Post Secondary Activity to help plan choose get keep or change job/advancement Education or Training (Counseling, Empl. PCP mt, Discovery, etc.) Activity to support job goal Enrolled with Educational Institution or Skills Training Program. • Taking Classes or Degree Certificate Short Term Vocational Experience (30 days or less @ business) Job Search on own/with voc staff Learning about job: maybe some skill development Job Search on my behalf (voc staff with out consumer) Job Shadow, Job Trial, Internship, Job Coaching/Retention Long Term Vocational Experience More than 30 days @ business Job Trial, Situational Assessment, (NOT TRANSPORTATION) Internship, etc.

Section 2: SES

12. Reason No Hours

- Health Issue
- Vacation
- Lack Supports
- Other

13. Setting: Where is Activity Taking Place?

- Select all that apply:
 - netWORKri
 - Business/Employer

 - Public Venue (library etc.)
 School/Training Facility
 CCRI, RIC, MTTI, NE Tech
 - RI Foodbank, etc.
 - DD Provider Organization
 - Home/Residence

Job Title- Individual or Self-**Employment or Provider Paid**

REVIEW LIST- APPENDIX B

Missing Job Title – call/email

- Pick 1 job for a service category and report related data.
- Really try and choose from the JOB list provided
- "OTHER" Job Title (try not to use)

Before entering survey -Call/Email Vicki

Look Up Potential Title on www.onetonline.org

- Trades ALL painting, masonry, etc. HELPERS
- Trash/Refuse Collector Recycle
- Stock Clerk sales floor or stock room
- Bagger and/or Carriage retrieval
- Delivery
- Food Preparation and/or Serving
- Assistant Manager

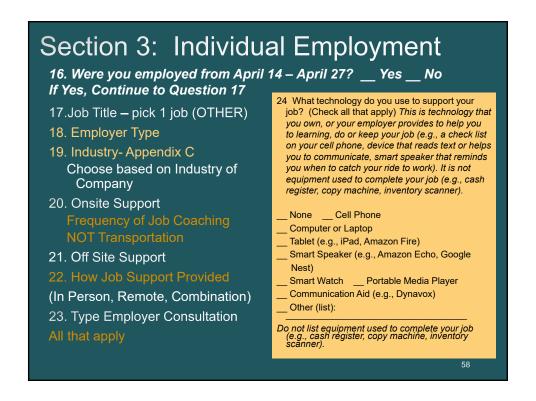
JOB TITLES Connect to list A. Cart Shagger 1. Teller B. Bottle Collector 2. Sales Person all types C. Stocks Snacks 3. Bus Monitor or Aide 4. Trades - ALL D. Clerk/Banking E. Lunch Orders 5. Trash/Refuse Recycle Material F. Personal Shopper 6. Office and Administrative support G. Shredder 7. Demonstrators and Product Promoters H. Painters Helper 8. Bagger and/or Carriage retrieval Bus Aide 9. Vending Machine Box Servicer 10. Delivery - all types J. Sample Server

Individual or Provider Paid Industry Appendix C An Industry is a group of companies that are related in terms of their primary business activity. **Primary Company Activity** Industry Veterinarian Hospital or Professional Scientific and Technical Engineering or Accounting etc. Service Farming, Greenhouse, Fishing, Agriculture Forestry Fishing Hunting **Falling Trees** Pet Grooming/Care, Parking, Other Services Laundry, Religious Advocacy Sales of Merchandise: Auto Sales Retail Trade Big Box store, Boutique Day Care, Hospital, Nursing Home, Healthcare & Social Assistance Private Dentist/Doctor, Human Service Agency

Individual, Self Empl or Provider Paid Industry Appendix C An Industry is a group of companies that are related in terms of			
their primary business activity.			
Job/Company	Industry		
Food Prep – RI Hospital; Brookdale Senior living	Health Care & Social Assistance		
Food Prep – McDonald's, Gregg's, Local Bakery	Accommodation and Food Service		
Food Prep – Sweenor's Candy Dave's prepared foods	Manufacturing		
Food Prep – Dave's Market	Retail		
Food Prep – Briarwood Farms	Agriculture Forestry Fishing Hunting		
	55		

Section 3: (IE) QTR Individual Employment			
Question	Response		
14. Did you START a new individual Job between February 1 - April 30?	IE Started Job: Yes, I started a new individual job hired onto the employer's payroll No, I did not start a new individual job hired onto the employer's payroll.		
14a.If yes , how was this new job obtained?	IE Job Obtained: Hired into existing job Hired into customized job (i.e., carved, created)		
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Section 3: Individual Employment				
15. Did you END an individual job between 2/1-4/30?	IE Ended Job: Yes, I ended an individual job hired on the employer's payroll. No, I did not end an individual job hired on the employer's payroll.			
15a. If yes, primary reason for the individual job ending?	IE Reason Job Ended: Check one _ Hired into a new job _ Chose to leave job / not a match _ Chose to leave job / retired _ Laid off _ Fired / Let go from job _ Employer Closed / Relocated _ Lack of available job supports IE Reason Job Ended: Check job _ Change or loss of be - financial _ Change or loss of be - medical _ Individual moved/changed addres _ Health issues _ Other			
15b. If yes, how long were you employed at the individual job that ended?	IE Job Length: < 1 month 1 month or >< than 3 mos 3 mos. or >< than 6 mos 6 mos. or >< than 12 mos.	1 yr or >< than 2 yrs 2 yrs or >< than 5 yrs 5 yrs or >< than 10 yrs 10 yrs or >		



Section 3: Individual Employment

- 25. Transportation <u>to</u> work Most of the time
- 26. Length of Employment
- 27. Benefits Received All that apply
- 28. Hourly Wage MINIMUM WAGE \$14.00
- 29. Total Hours Worked

 Round to nearest QTR hour

 2 week data collection
- 29a. Reason for NO Hours

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Section 4: Self Employment (SE)

- 30. Job Title pick 1 job
 - Other: Contact Vicki
- 31. Length of Employment
- 32. Onsite Support pick 1
- 33. Job Support Typically Provided

In-person, Remote, Combination

- 34. NEW Response Technology Use
- 35. See block to right
- 36. REVISED ANNUAL Income

(income past 12 months)

- 37. Total Hours Worked

 Round to nearest QTR hour
- 37a. Reason for No Hours

- 35. Resource support your self-employed job between February 1 April 30?
- SE Resources: All that apply
 - _ None
- __ Attended self-employment course or training (e.g., DD Council, SBA class).
 - Received Support from a business association/group (e.g., SCORE, SBA,
- association/group (e.g., SCORE, SBA, Social Enterprise Greenhouse, Chamber of Commerce)
- __ Approved SSA PASS Plan
- _ Funding from ORS for self-employment
- Other:

Section 5: (PPI) Provider Paid Employment Individual

- 38. Job Title -Appendix B or Other 1 primary job
- 39. Industry- Appendix C Choose based on Industry of Company
- 40. Business Type
- 41. Transportation to work Most of the time
- 42. Length of Employment

- 43. On site Support
- 44. Offsite Support
- 45. How is Job Support Provided
- 46. Employer Consultation Type
- 47. NEW Response: Technology Use
- 48. Benefits Offered
- 49. Hourly Wage (Dollars. Cents)
- 50. Total Hours Worked

Actual Hours nearest QTR hour

50a. Reason No Hours

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Section 6: (PPG) Provider Paid Employment Group

- 51. a or b Job Title 1 Primary job
- 52. Industry- Appendix C
 Choose based on Industry of Company
- 53. Business Type pick 1
- 54. Number of Workers: pick 1
- 55. Transportation to work

 Most of the time
- 56. Length of Employment

- 57. On site Support
- 58. Method of Support
- 59. NEW Technology USE
- 60. Benefits Received
- 61. Hourly Wage (00.00)
- 62. Total Hours Worked
 Actual Hours nearest QTR
- 62a. Reason NO Hours

Section 7: Community Based Non-Work Activity (CBNW)

63. CBNW Length of

Participation

64. Method of Support

65. NEW Technology Use

66. CBNW Hours

66a. CBNW reason no hours

68. CBNW Setting:

Select All That Apply

- Public Venue
 - Store Library Park etc
- Member Based Organization
 - Enrolled and/or Fee
 - YMCA Garden Club Rotary
- School/Training Facility\
 - Attending for personal enrichment
- · Business/Employer

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Section 7: (CBNW) Community Based Non-Work Activity

Q 67 REVISED/NEW a., b.

For each type of community-based non-work activities that you participated in from April 14 - 27.

Answer the non-work questions based on the person's typical day services. For some, that may mean reporting hours for activities occurring in the late afternoon/ evening and on weekends if the activity is related to day services. Do not include transportation to and from activity.

- 67. Enter the number of hours for the two-week period
- 67 a NEW Enter # of Activities
- 67 b. REVISED Participating with me next slide
- 64 c . Attending next slide

Section 7: (CBNW) Community Based Non-Work Activity

67 b. PARTICIPANTS:

REVISED: Who else participated in the activities (Select all that apply for activities participated in for the two-week data period)

_ Attended all activities on my own OR _ Attended some or all activities with someone else (select all that apply)

_ 1+ family mbrs _ 1+ staff _ 1+ community mbrs _ 1 to 2 PWD _ 3 to 5 PWD _ More than 5 PWD

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Section 7: (CBNW) Community Based Non-Work Activity

67 c. ATTENDEES: Select 1

For each activity type, identify if the activities were attended:

___ Mostly by people with disabilities (e.g., activities organized and promoted for PWD)

OR

___ **Mostly by the public** (e.g. activities organized and open to the public).

Examples NEXT 2 SLIDES

Section 7: (CBNW) Community Based Non-Work Activity						
Activity Type	Hours (Q67)	# Activities (67a)	Who Else Par (Q67b Check all tha)	(Q	ndees 67c) k One Mostly the public
Art, Leisure, Recreation (e.g., show, dining, crafting class)			_ On my Own OR _ Some or all with others (select apply) 1+ family mbrs _ 1+ staff 1+ comm. mbrs	PWD _ 3 to 5 PWD _ More than		
Health & Fitness			Same as a			
Adult Education or Training (for personal enrichment)			Same as a	bove		
Soft Skills / Employment Related			Same as a	bove		
Activities of Daily Living			Same as a	bove		
Volunteering			Same as a	bove		
All Other			Same as a	bove		

Section 7: (CBNW) Community Based Non-Work Activity 67 c. EXAMPLES:		
Mostly People with Disabilities	Mostly the Public	
Person attends an exercise class at the YMCA mostly attended by people with disabilities.	Person attends an exercise class at the YMCS mostly attended by people from the community.	
Person attends a Job club at Network RI for people with disabilities.	Person attends an employment skills class at Network RI for all job seekers	
Person attends a crafting class at a local yarn shop organized by a disability-focused agency.	Person attends a crafting class at a local yarn shop open to the public.	
Person attends a luncheon at a local restaurant organized by a disability-focused agency.	Person has lunch at a local restaurant with a few people they know.	
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Section 7: (CBNW) Community Based Non-Work Activity 67 c. EXAMPLES Continued: Mostly People with Disabilities **Mostly the Public** Person visits the local library to Person visits the local library to access engage in activities organize by a general resources or activities open to all program or a space set aside for a program. Person goes to a concert organized Person goes to a local social club to listen for people with disabilities (e.g., to music. sensory sensitive) Person participates in a sporting Person participates in pickle ball through a activity through Special Olympics. town recreation program. Person takes a hike with a group of Person takes a guided hike open to people from their program. members of a local horticultural group.

Section 8: (FBNW) DDD Facility Based Non-Work Activity In person or remote

- 68. FBNW Hours: Total Nearest QTR Hour
- 79. FBNW Reason NO Hours
- 70. FBNW Length of Time with current day provider
- 71. FBNW Method of Support

Common Issues/Quality Data Answering Questions

- Selecting a category providing data and then deselecting category (leaving data)
- Using information from case record vs confirming actual
- Wrong Wage or Hours
- Including info outside of 3 mos. or 2 week survey period
- Not obtaining data from other program or SDS
- Company Industry based on job title vs. Business purpose

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Survey Contact – change if needed Prefilled Agency Responsible Contact person if different with liaison Email if different Phone if different Quality- Review Responses Survey responses match the Survey ID Selected categories have responses Other enter after feedback from Vicki Numbers are accurate Hours don't have an extra "0" Wage SUBMIT Survey

Entering Surveys On-line: May 1 - 31

Data Entry – Start from RIOUTCOMESURVEYS.INFO

- 1. Enter PASS WORD (Consumer SURVEY ID Ex. MG123)
- 2. CONFIRM SURVEY ID MATCHES DEMOGRAPHICS
- 3. Questions align with Directions and Answer Sheet. Choice of Employment and Day Activity Categories reveals related questions.
- 4. **NOTE** if there is a change in who is entering the survey.
- 5. Complete a survey, click the "Submit" Button.
- 6. Exiting or Entering Additional Survey:
 - a. Entering additional surveys click "HERE" button
 - b. Ending Data Entry Session click "Exit Survey".

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Survey Feedback & Questions

Survey Feedback will be requested from primary liaisons and survey completers from survey "Thank You page".

Questions

If staff have questions about this survey please contact your agency liaison.

If you need guidance on answering a survey question & Other Job Title:

Vicki Ferrara vferrara@ric.edu or 456-8092

For New Consumer ID & Online Survey technical issues: Vanessa Hollands7456-8092

Finalizing Survey Data

When you enter the Last Survey- Email Vanessa

- 1. Review Data- You will be sent and excel file for your review and our questions. Review for anomalies # extra "0"
- 2. <u>Make edits to Online Individual survey record only</u>. (Do NOT edit the excel spread sheet)
- 3. Notify Vanessa once your edits are completed.
- 4. Survey process Complete!

Sherlock Center finalizes data and Creates reports

- 1. Consent Decree Monitor report
- 2. Statewide report
- 3. Agency report





- · What's the purpose of the Survey?
- · Responsibilities of the Survey liaison?
- Your agency gets a NEW client during the quarter What do you do? <u>Transferred or New</u>
- You're the Agency Data Primary-Your client gets SDS and services from another agency. What do you do?
- Who do you contact for....
 - · Survey Question/response clarification?
 - Online data entry issue?
- You need "final" Survey Tools, Where do you get them?
- When doing "hours" data collection what is the typical time frame? Employment, SE Services, CBNW
- Person discontinues services during the survey period what do you do?

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Collect Hours?

Y or N Collect hours for CBNW data if client goes out to the movies at 7pm?

Y or N Works Saturday nights 10 pm to 2 am with no supports?

Y or No Receives in home support?

Y or N Attends medical appts. during the week?

Y or N You select a service category if the person is considered enrolled even if they spent no hours in the program

Service Category

- Survey Participation:
 - What is the criteria to select Yes?
 - What is the criteria to select No?
- What is the <u>criteria</u> for Supported Employment Services?
- What is the <u>criteria</u> for Self-Employment?
- What is criteria for Community Based Non Work?



WHAT ACTIVITY CATEGORY WOULD YOU CHOOSE?

- Attends Living Well Center T & W and Job M & F, ADL support at home Thursday
- 2. Works out M, T, W @ 9am
- Cooking skills class at group home? At Agency? Zoom Session?
- 4. Not available for services during quarter?
- 5. Job Club at agency facility

- 6. Interviewing Workshop at netWORKri
- 7. 40 year old attends agency senior program?
- 8. Paid Situational Assessment?
- 9. Creates Crafts- sells monthly at flea Market and on consignment.
- 10. Once a month your client washes and vacuums the neighbors car and receives \$15.00. What type of employment?

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Pick the Service Category for each activity?

- Homebased ADL support only
- 2. Short term hospitalization
- 3. Volunteers at a senior center?
- 4. Play bingo and have lunch at the senior center?